**APPENDIX** A

CERTIFIED TO ISO 9001



**REV A DATED 07/12/2017** 

WWW.DRACOSPRING.COM

## QUALITY POLICY

#### OUR GOAL IS TO MANUFACTURE OUR PRODUCTS ON TIME, UTILIZING THE BEST DESIGN, AND THE UTMOST IN QUALITY. WE WILL COMPLY WITH BOTH OUR CUSTOMER'S AND ANY APPLICABLE STATUTORY/REGULATORY REQUIREMENTS. WE INTEND TO CONTINUALLY IMPROVE THE EFFECTIVENESS OF OUR QUALITY SYSTEM.

### WE AT DRACO SPRING INTEND TO DO THE JOB BETTER THAN OUR COMPETITORS, BETTER THAN OUR CUSTOMER'S REQUIREMENTS, AND DELIVER WHEN PROMISED.

# QUALITY STATEMENT

#### "QUALITY IS AN EVERYDAY CHALLENGE THAT DRIVES US TO PRODUCE PARTS THAT EXCEED EVERYONE'S EXPECTATIONS."

B.J. DRAGER CEO

This policy was formulated by DRACO Spring Manufacturing's executive management. My signature constitutes approval of the Quality Policy and the quality management program as depicted in this manual. This policy shall be explained and discussed with all existing and new employees and shall be posted in conspicuous locations throughout the company.

